

Southwark Ethical Care Charter (SECC)

The principles of the Southwark Ethical Care Charter (SECC) are set out below.

- (1) Time allocated by care workers to visits will match the needs of clients (and visits will not be arbitrarily limited to 15 mins).
- (2) There will be no minute-by-minute task-based commissioning or provision of care.
- (3) Domiciliary care workers will be paid for their travel time.
- (4) Local authorities and service providers will be transparent in their price setting.
- (5) Zero hour contracts will not be used in place of permanent contracts for care workers.
- (6) Local authorities will monitor service providers, including monitoring the working conditions of staff in care.
- (7) Clients will be allocated the same care worker wherever possible.
- (8) Visits will be scheduled so that care workers are not forced to leave to get to a visit with another client.
- (9) Those homecare workers eligible will be paid statutory sick pay.
- (10) Domiciliary care workers will be covered by occupational sick pay schemes.
- (11) Providers will have a clear procedure for following up concerns about clients.
- (12) Homecare workers will be trained (at no cost to individual care workers).
- (13) Homecare workers will be given time to meet co-workers to share best practice.
- (14) Homecare workers will be paid at least the London Living Wage [LLW].